



EXCESS FLOW VALVE NOTICE

Excess Flow Valves (EFVs) are mechanical shut-off devices that can be installed in the natural gas pipe running to the gas meter at your property (the “service line”). An EFV is designed to shut off most of the flow of natural gas automatically if the service line breaks, for example, due to an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, explosion, personal injury and/or property damage.

You may request that Royston Natural Gas install an excess flow valve on the service line to your property by calling (706) 245-7232.

If you notify us that you want an EFV we will contact you to discuss your specific situation and the cost of installation and maintenance. EFVs cannot be installed on some service lines due to high gas flow, low pressure or other factors. If you request an EFV we will inform you if your service line cannot accommodate an EFV.

If an EFV can be installed on your service line and you choose to have this done, we will set up a mutually agreeable date when we will install an EFV on your service line.

You will be billed a fee ranging from \$400 to \$1,000 to cover the cost of installing the EFV or, if it becomes necessary, to maintain or replace the EFV on your service line.

